



***MEDIA SERVICES INTERNATIONAL***

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Dear Mr. Richmond,

Thank you so much for your products!

We are so glad that we found you. Thanks to SM-Designer, we were able to get our production back on schedule and were able to put on a better show that would have been possible any other way.

You may remember that we had a huge undertaking for our theater company. We were trying to mount a production that had over 300 sound effects and 150 music cues, and most were overlapping. We received the show on 3 CDs and were struggling to work out a way to manage the sound effects by making copies of the CDs and renting an additional 3 CD decks and hiring 2 more sound operators . . . and then to try to synchronize the whole affair consistently to allow our actors to rely on their sound effects. As the sound designer, I was sweating bullets!

Thank goodness I searched the internet for a solution and found your website. I called the number on the site and got a hold of you. You were so informative and helpful that I felt confident that together, we could get the show up and running. And, you were right! Your shipping department got us everything that we needed, and within 2 days we had learned enough about SM-Designer, that we were using it for our rehearsals. Within another few days, and with the assistance of your technical support staff (to answer my newbie questions), I was feeling confident and completed the show design.

The Director was thrilled! We had pulled off the impossible. We were able to run the show with just our single sound operator. The ease of use of the Show Control made it simple and gave him confidence that each sound cue would be executed exactly as it was programmed.

Since then, we have used SM- Designer for our shows. It works great on both the very complex as well as the more simple, and gives us consistency in our audio that is so important to having a great show.

I strongly recommend your products to everyone that I encounter. If anyone would like to talk with me about my experiences, you certainly can have them contact me.

Scott Siegwald